

**COULD I HAVE AN AISLE SEAT, PLEASE?****A**

- I just found out that I have a friend on the flight. Can I change my seat to sit next to him?
- What's his seat number?
- 23C.
- You could have 23B. That's a middle seat.
- That's OK. Thank you very much.

**B**

- I have a window seat. Could I change it to an aisle seat?
- Let me check to see what we have. I'm sorry. There are no aisle seats left.
- That's all right. Thank you for checking.

**C**

- I'd like to use my frequent flier miles to upgrade to business class.
- Let me check availability in business class. That should be no problem. May I have your frequent flier number?

**FOLLOW-UP QUESTIONS**

- 1) Which passenger wanted to have an aisle seat?
  
  
  
  
  
  
  
  
  
  
- 2) Which passenger wanted to sit next to his friend?
  
  
  
  
  
  
  
  
  
  
- 3) Which passenger wanted to upgrade to business class?